Vanuatu NTD Safety Training 2021 Case scenarios

4. Safe administration of MDA

**Case scenario 1:**
A young mother with her 2-year-old child arrived at the MDA distribution site. When her child’s turn comes, her child refuses the medication kicking and screaming because of bitter taste. The CDD impatiently asks her to step aside to calm the child and he moves on to the next person. The mother protests, saying that she has been standing in line for a while and demands that the CDD just give her the medication to administer to the child herself.

**Case scenario 2:**
CDD is being reprimanded by his or her supervisor for not achieving a high enough drug coverage, especially among young children, yet the CDD is simply “following the new guidelines” that encourage CDDs not to force medication upon children who resist taking it.

5. Recognizing, managing and reporting serious adverse events (SAEs)

**Case scenario 3:**
A father came to the MDA team telling that his son had a severe stomach pain after taking the tablet yesterday afternoon and still not feeling well till today. A father demands to CDD explanation and a help.

**Case scenario 4:**
A nurse heard a few mothers talking about a young girl who collapsed after taking the MDA tablets yesterday at village B. How should she respond?

6. Communication and rumor control

**Case scenario 5:**
Several mothers were talking during the MDA campaign saying one family didn’t turn up to drink medicine as their grandfather was a traditional healer. This grandfather has stopped his son and daughters from taking part in the MDA and insisted that nobody from his family should take the medication. What should the MDA team/ supervisors do with this family?